

Please read this important information before deciding whether to climb the tower.

1. The '**Tower on the Hour**' and '**Tower tour**' climbs are not suitable for children under the age of 8 years (this is due to insurance requirements). Each child aged 8 – 16 years, must be accompanied by an adult to supervise, help, and take responsibility for them. A suitable adult can supervise a maximum of two children under the age of 16.
2. Access to the tower is by an ancient and, at points very narrow spiral staircase. **The climb of 235 steps can be strenuous and should not be undertaken by anyone not reasonably fit, or who is uncomfortable with enclosed spaces.** You need to be feeling fit and well at the time you are going to climb the tower. No refund will be offered to those who do not complete the climb of the tower.
3. Please wear sensible flat comfortable shoes. Flip flops, loose fitting or high-heeled shoes are not suitable as they may be a trip hazard on the steep staircase.
4. Large back packs or large bags are not to be taken up the tower. Parts of the spiral staircase are very narrow, and bags cause a hazard. You will need your hands free to help you with your climb. If you have bags with you on your visit to the Cathedral, please arrange to leave any bags with a family member or friend. The Cathedral staff cannot store or take responsibility for visitor's bags and belongings.
5. The Cathedral reserves the right to cancel the Tower Climbs at short notice due to the weather. Note weather conditions at the top may differ from those experience on the ground. In such circumstances a refund will be provided.
6. The Cathedral reserves the right to refuse entry to the Tower.
7. Tickets are not refundable once the climb has started.
8. Climbs start on the hour each hour advertised for that day. It is not possible to join a climb late if it has started. There are 20 tickets available per climb sold on a first come first serve basis. No exceptions.
9. There is no access to toilets within the tower and upper reaches.
10. The top of the tower is used on occasions by the local peregrine falcons and there may be bird remains on the roof top. Please do not touch the remains. You must make no attempt to disturb the Peregrine nest located in a pinnacle away from the Tower roof space.
11. The tower is potentially dangerous and there is a risk to life or injury if instructions are not followed. All tower climbers must attend a briefing before climbing and must abide by the instructions given as part of that briefing. Failure to do so may result in your removal from the Tower. No refund will be given in such circumstances.
- 12. The purchase of a ticket for the Tower climb is taken as agreement to these terms and conditions by all those climbing. If you are purchasing a ticket on behalf of another climber, please ensure that they have read and understood these terms and conditions.**